

Barrie Area Native Advisory Circle & Simcoe Muskoka Regional Cancer Program

Voluntary Indigenous Self-Identification

Brenda Jackson- Indigenous Systems Coordinator, BANAC
Claire Minns- Project Coordinator, SMRCP

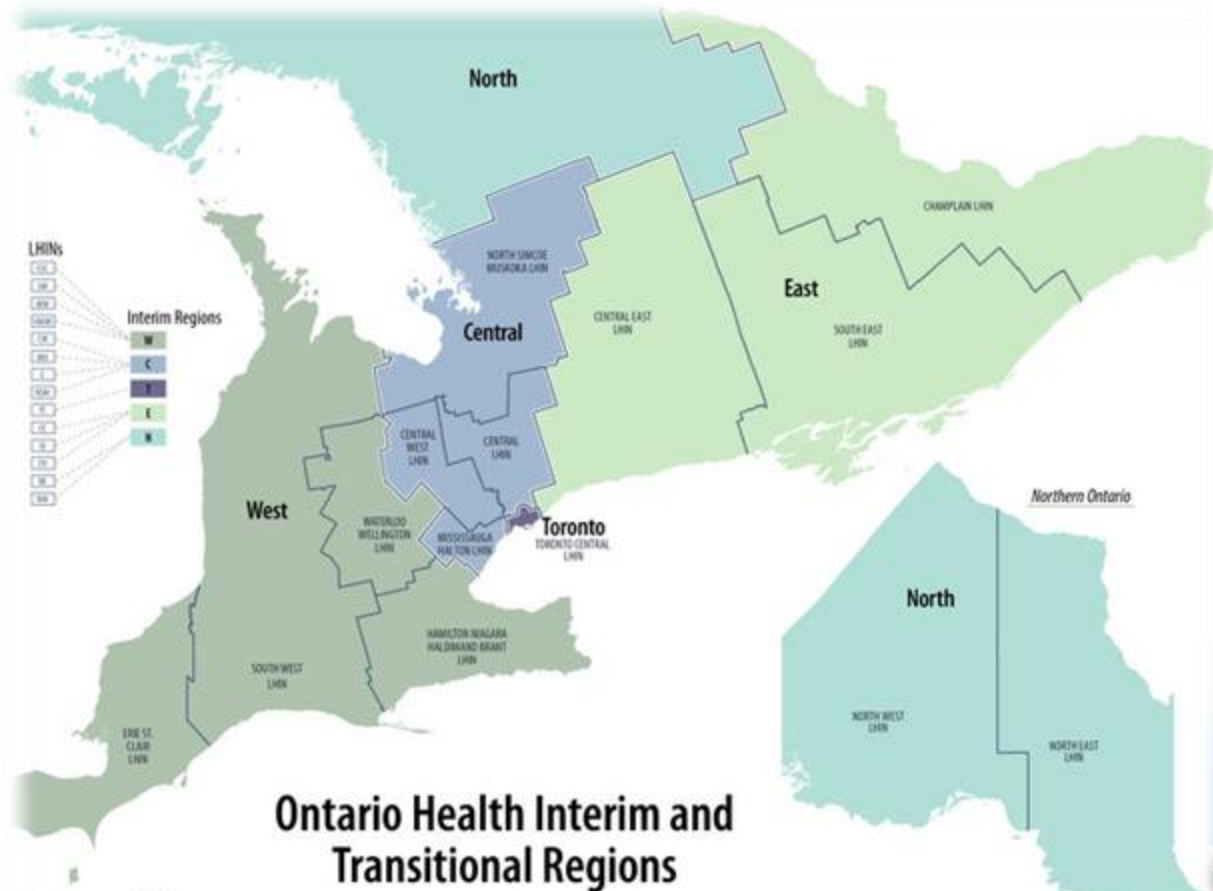


OVERVIEW

- North Simcoe Muskoka region & Indigenous organizations
- Respecting Regional Protocols
- Project Milestones
- Visibility- Branding and Resources
- Clerk training
- Registration Process
- Benefits – Data Collection and Ethics / OCAP
- Challenges
- Next Steps
- Questions?



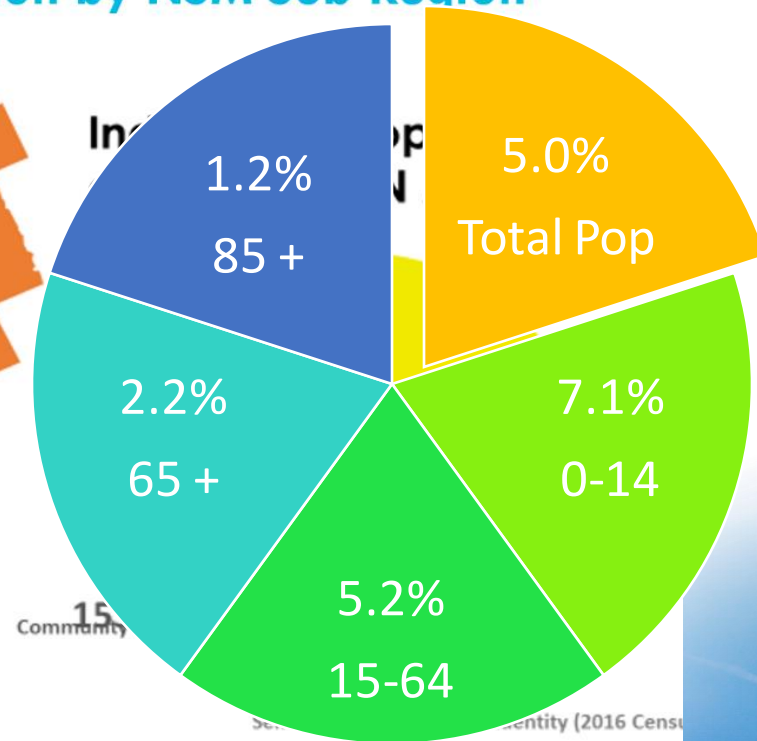
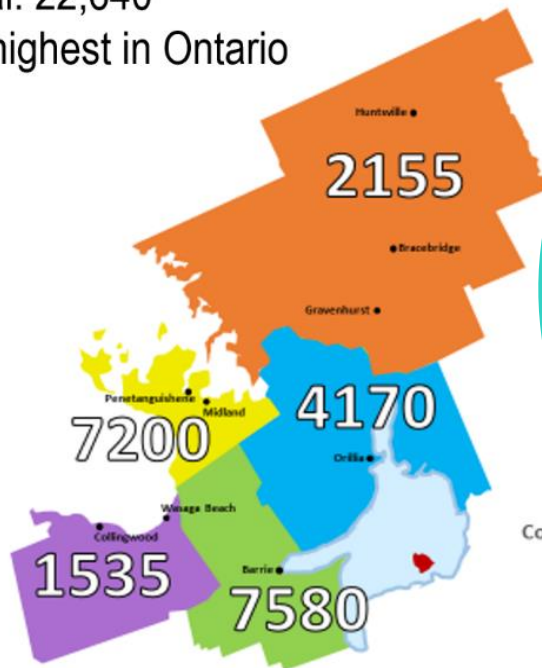
New LHIN Boundaries



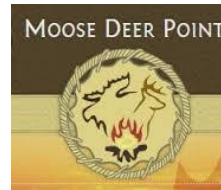
NSM region

Indigenous Population by NSM Sub-Region

Total: 22,640
3rd highest in Ontario



Indigenous Organizations and Communities



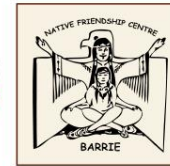
Métis Nation
of Ontario



B'SAANIBAMAADSIWIN
ABORIGINAL MENTAL HEALTH



Centre de santé communautaire
CHIGAMIK
Community Health Centre



Simcoe Muskoka
Regional Cancer Program
RVH
Royal Victoria
Regional Health Centre
A Cancer Care Ontario Partner



Regional Protocols

- Letter of Relationship
- Inclusion and respect for diversity
- Respect for the autonomy of patients and families
- Respect for Indigenous knowledge, languages and cultures
- Accountability
- Data stewardship
- Transparency



Project Milestones

- Conception
- Planning
- Implementation
- Reflection and Updates



Conception (behind the scenes)

- The goal: one standardized process
- **What is the ADDED VALUE?** Flow Indigenous patients to culturally-specific resources
- Enhance Indigenous-specific cancer care data at the regional level



Planning

- Literature review
- Stakeholder engagement supported:
- Branding-  IHC collaboration
- Terminology and phrasing

- Education



Implementation

- One standardized question
- One standard process
- All-staff communication disseminated to ensure that all SMRCP staff are aware of change, and who to connect with if they have any questions
- Collaboration with MediTech and ARIA team



Staff Training: Role play

“Do you self-identify as Indigenous?”

Initial rollout

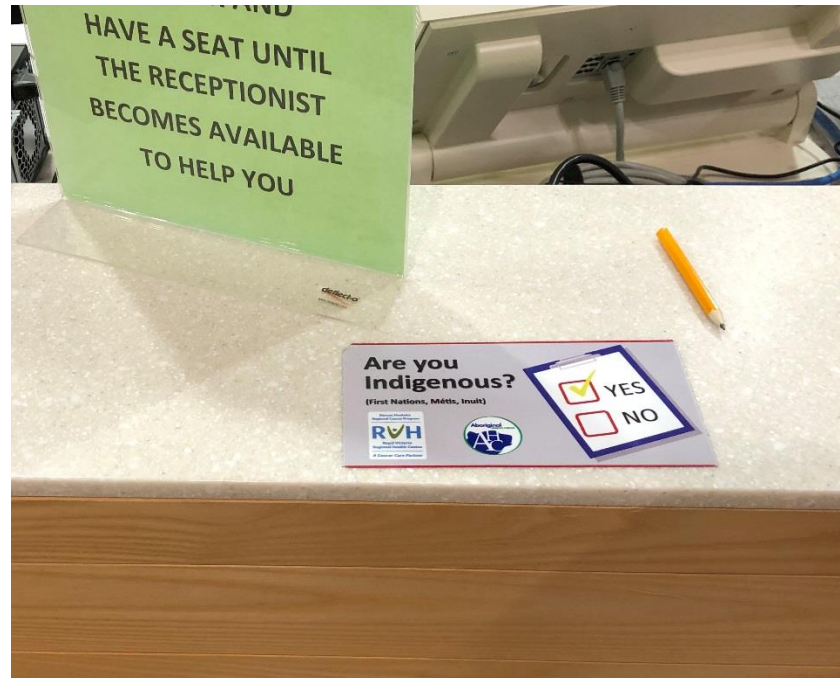
- Background training of 2 hour cultural safety training
- Follow-up lunch and learn with clerical staff
 - Q & A
 - Case examples
 - Scripted role play

Process maintenance

- Staff feedback
- New-staff orientation



What do patients see when they register?



Brochure & Rack Card

Please consider voluntary self-identification if you identify as having an Indigenous Ancestry.

First Nations (Status / Non-Status):

First Nation refers to Canada's original people. Status refers to people registered under the Indian Act who identify with a First Nation community ancestral land. Non-Status refers to people who identify with a First Nation community ancestral land but are not registered under the Indian Act.

Métis:

The Métis Nation is comprised of descendants of people who were born of relations between First Nations women and European Men. The initial offspring of these unions were of mixed ancestry.

Inuit:

"Inuit" means, "the People" in Inuktitut and generally refers to Canada's original people whose homeland is the Canadian Arctic which includes portions of the three Territories: Yukon, Northwest Territories, and Nunavut, in addition to Northern Quebec and Northern Labrador.



Are you Indigenous?
(First Nations, Métis, Inuit)

☒ YES
☐ NO

VOLUNTARY
Self - Identification for
Indigenous
(First Nations, Métis, Inuit)
Patients and Family Members

The Simcoe Muskoka Regional Cancer Centre uses a voluntary self-identification process at registration. All patients who identify as having Indigenous Ancestry will have the opportunity to self-identify when accessing cancer care and family support.

The Benefits for patients include:

Referral to Aboriginal Patient Navigation services
Access to culturally relevant support
Help to access health care and services at home
Coordination of community resources and healing
Support before, during and after appointments
Support between the care team, patients
On behalf of patients
With care planning
Respectful end-of-life care that is
Individual's goals and wishes

Why Self-Identify?

In order to better serve the First Nations, Métis and Inuit (FNMI) population, we have developed the self-identification program. Our goals with this program are to:

1. Provide extra support to patients and families through the Aboriginal Patient Navigator
2. Reduce gaps in service and remove barriers to accessing equitable health care
3. Identify health trends and common needs among the Indigenous population

Respect for privacy and confidentiality:

The Simcoe Muskoka Regional Cancer Centre in accordance with the Personal Health Information Protection Act (PHIPA):

- Will not use or disclose your personal information without your explicit consent
- Will protect your personal information from unauthorized access, use or disclosure
- The Simcoe Muskoka Regional Cancer Centre maintains the strictest of confidentiality when it comes to patient care

The information collected will be used for the sole purpose of providing the best possible care to you as a patient.



Simcoe Muskoka
Regional Cancer Program
RVH
Royal Victoria
Regional Health Centre
A Cancer Care Ontario Partner





**Are you a
person of
Indigenous
ancestry that
has been
affected by
cancer?**

Indigenous Patient Navigator
Simcoe Muskoka Regional
Cancer Program

The Indigenous Patient Navigator provides
culturally and spiritually relevant support for
Indigenous patients and their families
throughout the cancer journey.



Indigenous Patient Navigator Services Offer:

- Help to access health care support and services at home
- Coordination of Traditional non-Traditional community resources and healing
- Indigenous guidance and counselling support before, during and after clinical appointments
- Liaison/support between the care team, patients and families
- Advocacy on behalf of patients
- Assistance with care planning
- Advocacy for respectful end of life care that is focused on the individual's goals and wishes

**To access the Indigenous Patient Navigation Service,
please contact:**

Simcoe Muskoka Regional Cancer Program
Royal Victoria Regional Health Centre
201 Georgian Drive Barrie, ON L4M 6M2
tel (705) 728-9090 ext. 43133

Simcoe Muskoka
Regional Cancer Program



Royal Victoria
Regional Health Centre

A Cancer Care Ontario Partner

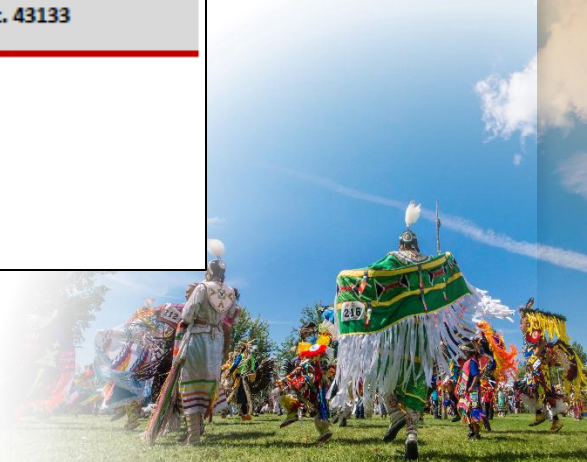


Simcoe Muskoka
Regional Cancer Program



Royal Victoria
Regional Health Centre

A Cancer Care Ontario Partner



Members of First Nations may have access to mental health supports and services in their community. The local health centre or nursing station is a good place to connect with to see if any supports are available:

Beausoleil Family Health Centre Beausoleil First Nation	156 M'kade Kegwin Milkan Christian Island, ON L9M 0A9 ☎ 705-247-2035 ☎ 705-247-2006 www.bfnc.ca
Moose Deer Point Nursing Station Moose Deer Point First Nation	1025C Mitabik Rd Macleod, ON P0C 1H0 ☎ 705-375-9900 ☎ 705-775-9905 www.wpsnc.com/nursingstations
Rama Community & Family Services Rama First Nation	6147 Rama Road Rama, ON L3V 6H6 ☎ 705-325-3611 ☎ 705-329-3067 www.mnjkaning.ca
Muskoka Community Health Hub - Wahta Site Wahta Mohawks First Nation	2350 Muskoka Rd 38 Bala, ON P0C 1A0 ☎ 705-762-1274 ☎ 855-619-4922 www.cchit.ca

The Barrie Native Friendship Centre and the Georgian Bay Native Friendship Centre provide health and wellness services to urban Indigenous community members in the region:

Barrie Native Friendship Centre 175 Bayfield St. Barrie, ON L4M 3B4 ☎ 705-721-7689 ☎ 705-721-7418 www.barriefc.ca	Georgian Bay Native Friendship Centre 175 Yonge St. Midland, ON L4R 2A7 ☎ 705-526-5589 ☎ 705-526-7762 www.gbntc.com
---	---

The Métis Nation of Ontario offers health & wellness and social services and supports to Métis communities in the region:

Métis Nation of Ontario (MNO)
MNO offices are located in Gravenhurst, Midland, and Innisfil
Contact information can be found at:
www.metsinaton.org/programs/offices-and-staff



Resources for Indigenous (First Nations, Métis, Inuit) Patients and Family Members

Enaahitig Healing Lodge & Learning Centre Residential Programs

Traditionally focused and wholistic residential programs for Indigenous youth, adults, and families

☎ 705-534-3724
☎ 705-534-4991
www.enaahitig.ca
Referral forms available on website

Enaahitig Healing Lodge & Learning Centre Mental Health Outreach Services

Mental health services using an Indigenous culture based approach based on Indigenous best practices including:

- Family consultation
- Counseling and psychotherapy
- Community clinician consultation
- Frontline worker peer support
- Intensive and non-intensive case management
- Community capacity building, training, service system liaison and networking
- Screening and assessment, comprehensive assessments, care planning and referral

☎ 705-534-3724
☎ 705-534-4991
www.enaahitig.ca
Electronic inquiry available on website

B'Saanibamaadshwin Aboriginal Mental Health Program CMHA Muskoka-Parry Sound

Culturally safe Indigenous mental wellness care including: assessment, referral, crisis, and counselling services.

☎ 705-746-2512
☎ 705-746-9560
mps.cmha.ca

Aboriginal Worker Mental Health Services CMHA Simcoe County

First Nations, Métis, Inuit, and urban Indigenous youth and adult clients have access to an Aboriginal Worker. Services for those living in the Barrie, Orillia, Midland/Pentagonishene, Innisfil, Angus and Collingwood Areas.

☎ 705-726-5033
☎ 705-725-5496
cmhastartalking.ca

Mamaway Widdokdaadwin Indigenous Interprofessional Primary Care Team Orillia Clinic

Primary Care and Health Services for Indigenous patients and families.

☎ 705-259-9520
☎ 705-259-2010
www.banac.on.ca/mamaway

Mamaway Widdokdaadwin Indigenous Interprofessional Primary Care Team Barrie Clinic

Primary Care and Health Services for Indigenous patients and families.

☎ 705-503-9554
☎ 705-503-3995

Barrie Area Native Advisory Circle (BANAC)

Traditional Healing and supportive social and health services

☎ 705-734-1818
☎ 705-734-1812
www.banac.on.ca

Chigamik Community Health Centre

Services are available in French and English. The centre provides diverse programming in partnership with local Indigenous communities

☎ 705-527-4154
☎ 705-526-870
www.chigamik.ca
Program calendars, registration, referral forms are available on the website

Orillia Native Women's Group

Support for Indigenous women and their families. Infant mental health program.

☎ 705-329-7755
☎ 705-329-7766
www.onwg.org

Georgian Bay Native Women's Association

Support for Indigenous women and their families. Infant mental health program.

☎ 705-527-7043
☎ 705-527-4513
www.gbnwa.ca

Dnagadawenmag Binnoojiyag Child and Family Services Child and Youth Mental Health & Addictions Services

Central Contact Number:

☎ 1-844-523-2237
www.binnoojiyag.ca



[illegible]

Benefits

- Improved patient and family experience
- Help to access health care supports and services at home
- Coordination of Traditional and non-Traditional community resources and healing
- Advocacy on behalf of patients/clients
- Assistance with care planning
- Advocacy for respectful end-of-life care



Benefits- Data Collection

- Increased visibility and awareness
- Support Indigenous Health Circle project proposals, EOI's, funding applications
- Ethical issues in data collection
- Principles of OCAP



Challenges

- Registration clerk training process and turnover
- Always the question of “why” is this necessary
 - Opportunity for educating
 - Addressing health equity issues



Who else is doing this?

- OSMH
- GBGH – 9.2% of ED visits Unique 2244 with 1.9 average visits compare to 9% and 2045 unique and 2.2% in 17/18
- Simcoe Muskoka Family Connexions
- Simcoe Muskoka Catholic District School Board
- Chigamik
- Simcoe Country District School Board
- Waypoint
- LHIN- community feedback surveys



Patient stories

- Culturally safe
- Relationship centered
- Inclusive and respectful approaches
- Addresses Indigenous determinants of health



Next steps...

- Revised staff training
- Video in progress
- Opportunity for patient and staff feedback
- Expanding the Self-ID process
- Regional capacity building



Additional information

- <https://toronto.citynews.ca/2020/05/06/ontario-to-begin-collecting-race-based-data-during-coronavirus-pandemic/>
- TRC- <http://www.trc.ca>
- OCAP- <https://fnigc.ca/splash/>



Questions?

